

Delivering **reliable** solutions

## Success story

## **Same Day Delivery**

When you need something in a hurry, you can rely on SAE to get it to you or your customers on time every time.

Our dedicated SAME DAY courier service means we take everything from envelopes to full lorry loads, from and to any locations throughout the UK or Europe, 24/7 any time day or night, any day of the week.

It doesn't matter if it's a tender application, a product or design sample, Medical Equipment or Goods that simply "has to be there straight away". We treat all SAME DAY requirements with the expediency and dedication they deserve.

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SAE customer **NACD** is a leading provider of door entry, access control and CCTV systems. When NACD approached SAE to help courier a part required by an engineer, SAE saw a way they could help the company make some major efficiencies in their processes.

SAE now provide regular same day emergency collection and delivery of parts to engineers out on the road. Instead of time wasted driving back to head office to collect parts, engineers can now complete another job while they wait. win win for customers, profitability and productivity.

"Efficiency has greatly improved thanks to the help of SAE Logistics. Through effective and reliable communication provided by SAE, our engineers know exactly when and where the parts will arrive. This means our guys can get on with other work." Emma Game, Customer Services Manager





Our same day service is all in a day's work at SAE. From emergency calls to get an item to an event, to an urgent request for medical devices to be delivered to a patient out of hours, SAE always go the extra mile to make sure that they are your ONE call when you need a reliable partner to help.

We don't only help in times of need. If your business is moving from in-store to online, as well as storing your goods, we can help with meeting those same day deadlines that customers have come to expect.

When your business or reputation depends on a specialist courier service, then SAE are expertly placed to meet your every requirement.

## Success story

## Same Day Delivery

Our dedicated fleet of specialist vehicles means we always have the correct type of vehicle to match your goods. We also make sure that all drivers are fully aware of the urgency and need required.

We monitor all SAME DAY shipments using our tracking services and voice communication, to make sure that any delays or adverse incidents that occur are relayed not only to you, but also your consignee, if required, so that everyone knows exactly what is going on.

Immediately after the delivery is made, we send confirmation to you advising who signed and when they received the goods, thereby closing the circle and giving you complete peace of mind.



SAE supply Same Day services to a variety of industry specialists. These include:

**Medical Equipment** – from hospital to hospital, all delivered hand to hand to the right department. Senior Theatre Co-Ordinator -"Without SAE's help we could not achieve much of what our customers are demanding. Their flexibility and fast reaction times are exactly what we want."

**Medical Devices** – direct to patient, 24/7, day or night. UK Operations Director, Global Medical Devices - "SAE's fast response and quick understanding means that we don't have to constantly repeat ourselves - a simple instruction is always acted upon immediately and very efficiently."

Engineering Parts – directly to the engineer so he can keep planes, trains and automobiles all running on time. Manufacturing Manager. "It's so easy, one call and SAE do everything else. It makes my life a lot easier."

**Security Companies** – so that their customers can enter, exit and be protected in their offices and homes. Technical Services Manager - "It is so refreshing that you do not have to speak to endless, faceless and inexperienced people. SAE are fantastic, everyone understands exactly what we want and act accordingly."

**Exhibition & Events** – rushing Mick Jagger's favourite microphone to him just before he goes on stage. Event Manager - "Great company to use - they helped us sort out with what could have easily have become a major issue at Hyde Park concert and liaised directly with a challenging producer in Brighton - well done guys, great work."

Aerospace Technicians – just in time before blast off. David Wilkins, Production Manager - "Their no flap, no problem too great attitude is just what we are looking for. SAE solve problems with ease, confidence and in a calm, professional manner".

These are just some of the industries we serve, all of whom receive the same level of attention and dedication. So how can we help you?













