

03 April 2020

Dear Customer,

**RE: Overseas Shipments by Air – Possible Time Delays and Price Surcharge**

SAE are supported by a network of overseas air carriers, who are now involved helping with the movement of critical relief goods for Covid-19. This effort is also being affected by individual countries lockdowns and imposed vehicle movements.

This means aircraft movements (and capacity) is reduced and therefore disrupting the global supply chain to cargo capacity for parcel and bulk freight movement.

As a result, we must advise that there may be time delays in some shipments arriving within expected timescales and with the addition of some new price surcharges being applied.

You can be sure that we have worked hard with our suppliers to ensure, where applicable, any surcharge will be at a minimum, but these costs are necessary to cover increased operational costs.

With **effect 01 April 2020** the below charges will be added to the existing **Overseas Air tariffs** applied to your account –

Chargeable Weight	Surcharge £
Up to 2.5 kgs	£1.00
Up to 30 kgs	£3.25
Up to 70 kgs	£19.00
Up to 300 kgs	£60.00
Over 300kgs	P.O.R

These are unprecedented and exceptional times. SAE are working hard to ensure we provide you the services you require and will continue to monitor the ever changing situation and will adapt accordingly.

Thank you for your continued support.

Should you require any further information, please contact our Operations Team on **01895 825258**.

Very best wishes

Nick, Chris & Richard Bousfield

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