

National Medical Device Collection

A leading medical equipment supplier needed to collect a delicate, highly-sensitive and expensive device from over 150 different hospitals, nationwide. The project was confidential and time-critical. SAE's extensive experience in the medical field made them the logistics company of choice.

Discreet Logistics

This project needed:

- Discreet, personal collection of each item
- Contact with nominated individuals only
- Careful, accurate recording of all transactions
- Very short timeframe for completion
- Revisits to be scheduled and achieved if required
- Collections throughout the UK (Scotland & N. Ireland) and Eire
- Total of 150 different pick-ups

To ensure the timely, smooth-running of this project, careful planning in advance was required.



Accountability

In particular, due to their high-value, every device needed to be accounted for at all stages in the process - from hospital to warehouse. To facilitate this, every one was individually bar-coded, making the tracking fail-safe. Each item could be reported on, and summary reports for each site were produced.

Confidentiality

The devices collection was confidential so that they could not be collected from goods in/out, but only from the specific departments within the hospitals. This meant that small vehicles had to be used, so that easy access was guaranteed. All SAE staff were briefed to ensure discretion and sensitivity in dealing with hospital staff. SAE staff dealt only with the nominated personnel to guarantee security.



Project Completion

On occasion, some hospitals were not ready for their scheduled collection, so a revisit needed to be arranged. In all cases, SAE successfully organised a new pick-up at a time convenient for the nominated individual at the hospital. SAE ensured that all the required devices were collected.

SAE Hand-to-Hand Service

We have wide experience in confidential, sensitive or high-value deliveries and collections. Call us now if you need help with your complex logistics requirements which may need discreet handling.